

Sunshine and Giggle, LLC
330 Madison St
Union Center, WI 53962
Ph: (608)372-6272 Fax: (608)372-9145
Policy Effective Date: 09/01/2021

Licensed Capacity:

Ages Served: 6 weeks to 12 years

Hours of Operation: 6 am to 6 pm

Days of Operation: Monday through Friday

Months of Operation: January 1 through December 31

Sunshine and Giggles, LLC Philosophy

Sunshine and Giggles, LLC has the philosophy that children learn through play. Our staff will strive to develop a stimulating, inviting classroom atmosphere in which the children are free to explore and learn at their own pace. We will work to develop caring, respectful, and responsive relationships with children from infancy through preschool by partnering with families.

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ADMISSION

Sunshine and Giggles, LLC is licensed by the State of Wisconsin, Department of Children and Families (www.dcf.wisconsin.gov). We are licensed to care for no more than 0 children at any one time. We're inspected regularly to ensure that our center meets licensing standards.

Sunshine and Giggles, LLC will provide care for children ages 6 weeks through 12 years.

Childcare services will be provided between the hours of 4:30 AM and 6:30 PM, Monday through Friday, January 1 through December 31.

There are not limitations for enrollment at Sunshine and Giggles, LLC

No service will be provided on New Year's Eve, New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas Eve and Christmas Day. **All regular fees will be charged for these holidays.**

Emergency Closings – There may be times when an emergency arises which requires the Childcare center to close. In any such situation we will ask Cow 97.1, WRDB 104.9, WRJC 92.11 to broadcast the closing. You can also call the center at 608-649-5501 to listen to our voice mail message for detailed information.

The center will have posted at the office entrance the following items for the public's review:

- Licensing rules
- License certificate
- Results of most recent licensing inspection
- Notice of enforcement action, stipulations, conditions, exceptions or exemptions will be posted so they are visible to the public.

The center will also have posted at the office entrance the following items for the parent's review:

- Center policies
- Parental notices
- Observations and other parent information will be sent home personally with respective parent individually.

Absent Child without prior notification - Parents are responsible for the schedules they provide us with. We expect children to be in attendance on those days at those times. If a child who is scheduled to arrive at the center, does not arrive within 30 minutes of the specified time on the written agreement signed by the parent, and we have not been informed of the child's absence, we will attempt to contact the parent or guardian to determine the child's whereabouts. If a child is transported to the center and does not arrive and we have not been informed they will not be attending that day we will attempt to contact the facility from which they were transported from to determine their whereabouts. All attempted contacts will be documented.

Attendance methods - Children may be enrolled on a full-time basis for 4-5 days week, or a part-time basis 1-3 days week. Sunshine and Giggles, LLC will accept children for drop-in care if prior enrollment arrangements have been made, enrollment forms are on file, and space is available.

To protect each family's **confidentiality**, Sunshine and Giggles, LLC will not share information about a child or a child's family with anyone who is not authorized to receive this information. Only those persons or agencies that have been given permission in writing by a parent/guardian will be allowed to receive information on a child and/or her/his family. At the families' request and with written consent

from the family we will transfer any child's record to the new setting whether it be a new Childcare facility, head start, public, private or parochial school, etc.

All Childcare providers are mandated reporters of suspected child abuse and neglect. If a Childcare provider suspects a child has been abused or neglected, that provider is required to report the abuse or neglect to the county's Child Protective Services (CPS) office or law enforcement. Each Childcare provider and substitute will receive training at least every 2 years in child abuse and neglect laws; how to identify children who have been abused or neglected; and the procedure for ensuring that all known or suspected cases of child abuse or neglect are immediately reported to the proper authorities. If an employee or volunteer is suspected of having mistreated a child that person will be subject to immediate suspension pending the outcome of the CPS investigation. The incident will be reported to the Department of Children and Families within 24 hours of occurrence.

Our administrative structure is as follows for all hours of operation:

Program Director/ Administrator/Licensee

Teachers

Assistant Teachers

Parents interested in enrolling their children at Sunshine and Giggles, LLC must meet with the Director to discuss their child's specific needs and to review program policies. We appreciate and respect each families' culture. We strongly believe that you as a parent have the right to make decisions for your child and we want to encourage you to give us as much information about your child as possible at enrollment. Your more than welcome to offer this information via our Child Management Messenger Procure, via phone call, text or any other method or time you feel comfortable doing so. We want to work with you and your family to make the transition to our center as comfortable as possible.

We encourage you to bring the child being enrolled and any other family members to come and visit the center before the child's first day of attendance. The center does have a designated dual-purpose space where staff and families can meet within the center for conferences, private conversations, etc. This space is in the center's Staff Room, and you do need to schedule the use of the room.

The following items must be completed and returned to the center by **the first day** of attendance.

- Form DCF-62, "Childcare Enrollment"
- Form DCF-44, "Heath History and Emergency Care Plan"
- Form DCF-104, "Alternate Arrival/Release Agreement" (if applicable)
- Form DCF-56, "Childcare Center Transportation Permission" (if applicable)
- Form DCF-61, "Childcare Intake for Child Under 2 Years" (if applicable)

The Director will inform parents when updates are needed, giving 30 days' notice to submit updated forms.

Due, completed, within **30 days** after child starts attending:

- Form DPH-4192, "Day Care Immunization Record" or an electronic record of your child's immunizations

Due, signed by medical professional, within **90 days** after child begins attending:

- Form DCF-60, "Child Health Report"

The Department of Children and Families licensing representative may visit and inspect any group Childcare center at any time during licensed hours of operation. A department licensing representative shall have unrestricted access to the premises identified in the license, including access to children served and staff records and any other materials or other individuals having information on the group Childcare center's compliance with the DCF 251 rules.

Sunshine and Giggles, LLC has an open-door policy. Parents are welcome to visit the Childcare program at any time during the hours of operation unless parental access is prohibited or restricted by a court order. If so, we will need a copy of the order. Please understand that we cannot legally limit access to a parent if there is not a copy of a court order on file at the center.

PETS

Sunshine and Giggles, LLC does not have pets on the premises. Prior to adding pets to the center, I will notify parents in writing.

If your child has pet allergies, please inform me verbally and be sure to write them down on the Health History and Emergency Care Plan under the non-food allergies section. There may be field trips or animals that are brought to the center on special activity days.

Medication log procedure are as follows: All medication administered, accidents or injuries occurring on-site, marked change in behavior or appearance, or any observation of injuries to a child's body received outside of center care will be entered the center's medical logbook. The assistant director will review the medical logbook every 6 months and document this procedure.

Non-discrimination - We will never refuse to enroll a child based on race, sex, color, creed, political persuasion, national origin, handicap, ancestry or sexual orientation. Parents must meet with me to discuss their child's specific needs and to review program policies.

Americans with Disabilities Act - Sunshine and Giggles, LLC will make a reasonable accommodation for a child with disabilities as specified under the Americans with Disabilities Act. For more information on the ADA go to: <https://www.ada.gov/chcinfo.pdf>

Parent Access to children's records - Parents have full access to review their child's records. Please call 608-649-5501 to make a request to review the records so that they can be prepared for you. Parents will have access to entries regarding their child unless restricted by court order.

Use of children's photos - Sunshine and Giggles, LLC may take photos or videos of children from time to time. These may be used in children's portfolios, for hanging on walls within the center, in the center's newsletter, etc. As the saying goes "A picture is worth a million words". The center may also use the photos and/or videos in our marketing materials. We will never take or use photos of you or your child/children without a signed and dated photo permission form.

DISCHARGE OF ENROLLED CHILDREN

Child's progress communication between center and parents: It is important we communicate daily concerning the needs and interests of each child. If there are issues or concerns that need to be discussed, parents should arrange with us a convenient time to talk on the phone or schedule a conference. To foster communication on a regular basis, Sunshine and Giggles, LLC provides parent

bulletin board, face to face daily conversations, yearly development observations, text messages and phone calls.

Circumstances and procedures for termination of enrollment

Child related: Sunshine and Giggles, LLC will regularly advise parents on their child's progress through daily correspondence in Procure for infants & toddlers, daily conversations and scheduled conferences. When children have problems adjusting to the center's daily schedule and classroom rules, parents will be contacted for a face-to-face conference. At this meeting, the teacher will state her concerns and discuss observations made of the child's behavior, and an action plan will be developed. If after two weeks the behaviors have not improved, another conference will be scheduled to either revise the action plan or to terminate placement and refer the child to other services.

Parent initiated, mutual decision, center initiated, and involuntary discharge:

A child may be discharged from the center for many reasons. Often **parents initiate** the termination. Occasionally, after an action plan has been tried without positive result, the center and the parents come to a **mutual decision** to end the child's enrollment. In some circumstances the termination may be **center initiated**.

Center initiated:

If the problem leading up to termination is due to non-compliance to the center's policy by the parents, the teacher will contact the parents for a face-to-face meeting. At this meeting, the teacher will state her concerns and review and clarify agency policy with the parents. Input from parents will be encouraged so that common understanding can be reached. If after 2 weeks the problem is still present, parents will be advised in writing that their child's enrollment will be terminated. Parents will be given a 2 weeks' notice regarding the termination of their child's enrollment. The parent will be responsible for Childcare fees for the final 2 weeks even if the child does not attend.

Involuntary discharge of a child could result for the following reasons:

1. Failure to pay fees on time. (Grounds for immediate termination, without notice.)
2. Lack of parental cooperation
3. Inability of Childcare program to meet the needs of the child. Staff will consult with the parent concerning how any problems might be solved before ending the care arrangement. These steps will be documented in the child's file. The parent will be referred to other community resources.
4. Repeated failure to pick up the child at scheduled time.
5. Failure to complete and return required forms.

Behavior related discharges. Acting out, inability to follow classroom rules, inability to follow teacher's directions are all examples of reasons why a child could be discharged due to behavior.

Steps prior to discharge. All efforts will be made to work out a plan for behavior management between staff and the parents to see if problematic behaviors can be managed and/or corrected. The teacher will ask for a parent/teacher conference to discuss the behaviors in detail. Input from parent on behavior management is vital. If after two weeks the behaviors have not improved, another conference will be

scheduled to either revise the action plan or to terminate placement and refer the child to other services. All meetings, behavior plans, and outcomes will be documented and placed in the child's file.

Outside agency involvement:

Prior to any child being terminated, efforts may be made to seek additional services from other care providers to address the problem. For example, children may be referred to a physician for a vision or hearing screening. Referrals to birth to 3, speech and language screenings are some of the outside agencies that could be utilized. Should the child require additional services that are not available directly through the center, an outside agency may be contacted to meet those needs. Staff will consult with parents before contacting any outside agency.

Decision making:

All decisions regarding the discharge of enrolled children are summarized in the section above, *Circumstances and procedures for termination of enrollment.*

Discrimination issues:

If you feel your child has been discharged due to discrimination, please bring these concerns to the Director for a thorough review. It is our policy to never refuse to enroll a child based on race, sex, color, creed, political persuasion, national origin, handicap, ancestry or sexual orientation.

Appeal process:

Should you disagree with the termination of your child for any reason, please discuss your concerns with the center's director.

Sunshine and Giggles, LLC will give 2 weeks written notice of our intent to discharge a child (and try to inform parents of local resources that may be of help to them), except when due to parent's failure to keep current with fees owed. Parents must also give the center a 2 weeks' written notice of intent to withdraw their child. Parents are expected to comply with all the policies and procedures of the Childcare center; failure to comply could result in the termination of your child's enrollment.

FEE PAYMENT AND REFUNDS

- For current fees, see the attached Rate Sheet.
- Payment of fees will be due Wednesday of the week that the child is in attendance.
- If there will be a third- party payment, as from an employer or the county, parent copay will be due on the 10th of each month. Parents will be responsible for any specified co-payments or unpaid amounts.
- There will be an extra fee of \$25 assessed for late payment
- There will be an extra fee of \$20 assessed for every 15 minutes for late pick up of a child if not arranged ahead of time.
- NSF checks – There will be a \$30 charge for any NSF Checks received.
- Refunds will not be given for days when children do not attend for illness or other reasons.
- Sunshine and Giggles, LLC will charge a registration fee of \$125 at sign up. The registration fee will be charged every February 1st. This fee is nonrefundable.
- There will be no reductions for additional children from one family.
- We offer a referral bonus of one week free tuition. Once the new family attends for one month the week will be discounted.

Fee determination methods (attendance, parent sign in) Sunshine and Giggles, LLC will charge a fee based on your child's daily attendance. These fees are outlined in the rate sheet. A contract will be drafted and signed by parents with an agreement on the rate per week for your child's care. Additional fees will be assessed for additional days beyond those outlined in the parent contract

A full-time rate is offered for children who will be in care 4-5 days per week

A part-time rate is offered for children who will be in care 1-3 days per week.

A drop in rate will be based on children's age.

CHILD EDUCATION

There may be a religious component to our program. We will offer celebration of religious holidays, conversations may be had about the children's faith, and mealtime prayers may be offered.

Groups of children may be combined at the beginning and at the end of any given day. Being that Sunshine and Giggles, LLC is open in the early morning and late afternoon we have a written plan for activities which meet the individual needs of the children during those time periods. Activities at the beginning and at the end of the day will be designed for a wide age range of children working and playing together. Our plan includes opportunities for children to rest and eat and to use materials and engage in activities which for the most part do not duplicate activities planned for a major part of our program.

There is a Childcare worker/teacher assigned to each classroom in the center and staff to child ratios are always maintained. Depending on the number of children present on any given day there may also be an assistant Childcare worker in the classroom as well. Each group/classroom of children is supervised by a teacher who is within sight and sound of the children to guide the children's behavior and activities, prevent harm and assure safety.

There is an outdoor play space on the premises of the center. Trampolines and inflatable bounce surfaces are not allowed.

Children, including infants and toddlers, will go outdoors daily when weather permits, so dress your child appropriately for the weather. Please make sure an extra set of clothing is always available for your child. The children may be kept indoors during inclement weather such as any of the following:

- Heavy rain
- Temperatures above 90 degrees F.
- Wind chills of 0 degrees F. or below for children age 2 and above
- Wind chills of 20 degrees F. or below for children under age 2

Make sure your child/children wear sturdy shoes that will allow them to be active. Best practices recommend at least 15 minutes of teacher-led physical activity each time children are outdoors. We have a clean, organized, safe outdoor play area on the side of the building. There is a variety of fixed and portable play equipment that allow for mastery of balance and coordination (tunnels, balance boards, safe climbers), travelling skills (tricycles, scooters, push/pull toys) and large manipulative skills (balls, hoops). There are multiple pieces of equipment so that multiple children can participate in an activity at a time and that there are spaces for children of all ages, including infants. When weather does not permit outdoor play, Children engage in physical activity indoors, including vigorous activity like running and jumping. Here at Sunshine and Giggles, LLC children will be given the opportunity to participate in the planning and maintenance of vegetable and flower gardens.

Infants and toddlers will have a flexible schedule, which reflects the child's individual needs. They will be given individual attention including lots of time for talking. The body position of non-mobile infants and their location in the center will be changed frequently. We will provide safe, open spaces for

children who are creeping and crawling. Infants and toddlers will be encouraged to play with a wide variety of safe toys and objects. A written report will be maintained documenting what each child ate, when they slept and when they wet or soiled a diaper. We will use this report to share information with parents about the child's activities and disposition for that specific day.

Preschool age children will have opportunities to play and explore their surroundings. They will be given many learning experiences in a variety of developmental areas that are age appropriate. Daily activities include math, science, large and small muscle movement, art and literacy.

School age children will have a quiet place to study or relax, access to appropriate materials and activities, and will have ample time for large muscle activities.

Rest or naptime will be provided for all children younger than six years of age who are in care for more than four consecutive hours. Children who do not sleep may get up after 30 minutes, and children who awaken early will be allowed to get up when they awake. Staff will help awake children find quiet activities. Sunshine and Giggles, LLC will launder the bedding after every five uses, or sooner if necessary.

Night Care

We are not licensed to provide care between 7:00 P.M. and 4:00 A.M.

Evacuating sleeping children Staff will be trained in techniques for evacuating sleeping children, as part of the orientation, and flashlights or battery-lanterns will be kept in each classroom. Children will be evacuated through the nearest safest exit. Emergency information will be taken out with each classroom. Infants/toddlers will be placed four to a rolling crib and rolled out of the building. Teachers will be responsible for taking a head count of their classroom once everyone has been evacuated.

It is important that we communicate daily concerning the needs and interests of each child Sunshine and Giggles, LLC offers parent-staff conference opportunities on an as needed basis to discuss the child's growth and development and adjustment to the program. If there are issues or concerns that need to be discussed, parents should arrange with us a convenient time for an in person meeting. To foster communication on a regular basis, Sunshine and Giggles, LLC provides scheduled conferences/written newsletters/parent bulletin board and daily conversations. To support healthy development, we intentionally include information about physical activity, gross motor development and nutrition in our communications with families.

Sunshine and Giggles, LLC staff along with parents and their input will plan activities and provide children with a variety of experiences.

Learning through play is the major component of our program. Enough time, materials and space will be provided for children to actively explore the world around them. Children will have an opportunity to use a variety of art materials, manipulative and housekeeping equipment. Our curriculum will provide exposure to a variety of cultures through music, stories, games and art, and we will celebrate how we are all the same and how we are all different from one another. Routines such as toileting and eating and intervals between activities are planned to avoid keeping children waiting in lines or assembled in large groups.

Sunshine and Giggles, LLC does not have a swimming pool on the premises.

The center will use wading pools for the children.

The center will occasionally use an off-premises pool, wading pool. We will not be using water attractions or beaches for the children.

Staff will help children transition without having to stand in line or large groups by singing, dancing and marching.

We occasionally take walks around the neighborhood. Emergency information for each child will be taken whenever the children leave the premises. You will be notified in advance of any field trip requiring transportation.

Sunshine and Giggles, LLC has a written program of activities which are suitable for the developmental level of each child and each group of children. The program provides each child with experiences which will promote all the following: self-esteem and positive self-image, social interaction, self-expression and communication skills, creative expression, large and small muscle development, intellectual growth and literacy.

A schedule of daily activities is posted in each classroom. A program of activities is planned a week in advance. Staff use a variety of resources in their planning. We will also use the services of the Wisconsin Childcare Information Center (800-362-7353) and access their resources to plan activities. The activities focus on a monthly theme based on the interests of the children and lesson plans are available for parents to review.

CHILD GUIDANCE POLICY

When a child is crying, fussy or distraught, staff will work to calm and comfort the child, in ways that are appropriate for the child's age and personal disposition. This may include stroking, cuddling, rocking; offering a drink; acknowledging the child's fear, or separation sadness, or conflict; distracting or redirecting to another activity; talking calmly with the child about how she/he is feeling or what has happened. If the unhappiness persists, we may contact a parent to share what is occurring and inquire if this might indicate onset of an illness.

Children's behavior will be guided by setting clear limits or rules for children. We will talk with children about expected behaviors and model those behaviors consistently for them. We will state positively what children can do, using specific terms, e.g. "you need to use an inside voice" rather than "don't yell"). Undesirable behavior will be redirected to another activity. Children will be given a wide variety of age-appropriate activities to choose from and will be given the attention they need before they demand it. Behavior management will be for helping children develop self-control, self-esteem and respect for the rights of others. Opportunities for physical activity are not withheld as a behavior management strategy. Children are redirected to safe physical activities and are involved in discussion about safety concerns, when necessary.

We recognize that no single technique will work with children every time. If a child exhibits unacceptable behavior, we will request a conference with parents to consider how to deal with the behavior. If the behavior continues, the next steps may include referrals to appropriate community resources, and/or discharge of the child from care. In accordance with "Wisconsin Rules for Group Childcare Centers," actions that are aversive, cruel, humiliating, and actions that may be psychologically, emotionally or physically painful, discomfiting, dangerous or potentially injurious are prohibited. Prohibited actions include spanking, hitting, pinching, shaking, slapping, twisting, or inflicting any other form of corporal punishment on the child; verbal abuse threats or derogatory remarks about the child or the child's family; physical restraint, binding or tying the child to restrict the child's movement or enclosing the child in a confined space such as a closet, locked room, box or similar cubicle; withholding or forcing meals, snacks or naps; punishing a child for lapses in toilet training. These forms of punishment will never be used, even at a parent's request.

"Time-Out" is a guidance technique that can be effective when dealing with unacceptable behaviors of young children. Time outs may not be used with children under age 3, and never for more than 3 minutes. The term 'time-out' is short for 'time out from positive reinforcement. The strategy is like an

extended from time from all sources of reinforcement (e.g., teacher and peer attention) following serious challenging behavior of selectively ignoring disruptive behavior. Children are removed for a brief. Usually this strategy requires that a child be removed from an ongoing activity for a brief time, typically by having a child sit on the outside of the activity within the classroom until the child calms down and is ready to rejoin the activity and try again. Time-out is intended to be a non-violent response to conflict that stops the conflict, protects the victim, and provides a 'cooling off period' for the child.

"Time-out" is only effective when used in the context of a comprehensive approach to behavior support that is designed to teach, nurture and encourage positive social behaviors. Time-out is used only when less intrusive discipline procedures have been tried and deemed unsuccessful and only in combination with positive procedures designed to teach new skills and prevent challenging behaviors from occurring. Effective management of behavior will always start with praise and encouragement for pro-social behavior and self-regulation and be accompanied by distraction, redirection, withdrawal of attention, and logical and natural consequences. The child will be praised after completing the time-out and will be helped to rejoin the group.

Routines such as toileting and eating and intervals between activities are planned to avoid keeping children waiting in lines or assembled in large groups.

Classroom arrangement, materials and programming are scaled to the developmental level, size and ability of children which will contribute to providing clear guidelines and promoting positive behavior.

Parental Involvement in solving behavior: All efforts will be made to work out a plan for behavior management between staff and the parents to see if problematic behaviors can be managed and/or corrected. The teacher will ask for a parent/teacher conference to discuss the behaviors in detail. Input from parent on behavior management is vital.

Sunshine and Giggles, LLC refers to the NAEYC information regarding child biting issues. You can find this information at:

<https://www.naeyc.org/our-work/families/understanding-and-responding-children-who-bite>

EMERGENCY PLANS

Fire evacuation plans will be practiced monthly. Tornado drills will be conducted monthly from April to October. The Director will document dates of fire and tornado drills and the weekly testing of smoke detectors on a form provided by the state.

In case of an emergency that would require an evacuation, children will be evacuated by all available staff through the nearest exit. The attendance form and list of phone numbers for parents and emergency contacts will be taken out by the staff member designated to be "in charge" to assure that all children are accounted for and all families can be notified. Infants will be evacuated four to a crib with emergency provisions and all children will be taken outdoors to the side yard. The director or person in charge will check classrooms, bathrooms and staff areas to make sure all persons are evacuated. The Director or person in charge will call the all clear to re-enter the building once it is safe to do so. If we are unable to return to the building following an evacuation, the children will be taken to the Union Center park or the Hillsboro Public Library until parents, or another authorized adult can be reached and come for them.

In the event of a tornado warning, the children will be taken to the bathroom area by all available staff members. Blankets, a portable radio and flashlight, with extra batteries for both, are kept in the tornado shelter area always. The attendance form and emergency contact information will be brought along by the staff member designated to be "in charge". The director or person in charge will check classrooms, bathrooms and staff areas to make sure all persons are evacuated. Staff will engage the children in quiet activities until we are assured by the authorities that the danger has passed. Tornado drills will be conducted monthly from April to October. <https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/tornado.html>

In the event of a missing child, staff will check all areas of the center. If the child cannot be found, the child's parents and/or emergency contact and the police will be notified immediately. The Director will notify the Department within 24 hours after the occurrence. If a staff member is alone on the premise, they will contact the five-minute emergency person.

Event of severe weather - children will be kept in doors and, if necessary, tornado evacuation plan will be initiated.

- Flood
<https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/flood.html>
- Extreme Heat
- <https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/heat-wave-safety.html>
- Extreme Cold

Procedures for extreme heat or cold:

The children may be kept indoors during inclement weather such as any of the following:

- Heavy rain
- Temperatures above 90 degrees F.
- Wind chills of 0 degrees F. or below for children age 2 and above
- Wind chills of 20 degrees F. or below for children under age 2

Loss of building services such as heat, water, electricity or telephone procedures are as follows, if the center should lose the use of heat, water, electricity or telephone before the center opens; parents will be notified by 5:00 AM and will be advised that the center is closed, and the parent will be responsible for finding alternate care for their child until the situation is resolved.

If the center should lose the use of heat, water, electricity or telephone once the center opens; parents/guardians will be notified that the center is closed, and the parent/guardian will be responsible for picking up their child/ren within one hour of the call. If the parents can't be reached, we will call your emergency back-up person to come and pick up the child/ren.

Human Caused Events

- **Threat to the building or occupants**, we follow the American Red Cross Guidelines available at: <https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/terrorism.html> depending on what the emergency may be. If possible, evacuation of the building will be initiated using the fire evacuation procedure. If it is not possible to evacuate the building each classroom will take cover in a secure area. The main door will be closed and 911 will be called. The teacher will keep children calm and in one area of the room until the threat has passed or police or fire department has arrived. Law enforcement and the parents will be immediately contacted to advise them of the threat.

Allergic reactions – Each child with an allergy should have a written care plan that includes instructions regarding the allergen, steps to be taken to avoid that allergen, and a detailed treatment plan in the event of an allergic reaction, including the names, doses, and methods of prompt administration of any medications (such as an epinephrine auto-injector). The care plan should include specific symptoms that would indicate the need to administer medication.

If a child has an allergic reaction that does not appear to be life-threatening, I will immediately contact parents if I suspect an allergic reaction or contact with / ingestion of an allergen.

Vehicle safety - In the event of a vehicle accident while transporting children, I will contact 911. I will then contact each parent of the accident and they can either come and pick up their child or if vehicle is able to still transport safely, I will transport children back to the childcare facility.

All staff will have training in infant and child CPR, AED and first aid. First aid supplies will be stored in each classroom and in all vehicles used to transport children. **When children or staff is off-site for a walk or field trip**, teachers will take along a cell phone, emergency contact information, attendance sheets and a first aid kit in case an injury occurs to a child or staff. **If there is a medical emergency** with a child or adult requiring **emergency medical treatment**, 911 will be called. Staff will perform first aid, initialing check, call, and care procedure. Children who are present will be taken from the area calmly by available staff for supervision and safety. If it is a life-threatening situation, with no time to consult the child's file or parent, the child will be taken to Gundersen St. Joseph Hospital in Hillsboro, WI. If an ambulance would be needed, parents will be responsible for any costs. Parents will be contacted as soon as possible after contacting 911. The injury will be recorded in the medical logbook upon return to the center.

Superficial injuries will be washed with soap and water and covered with a bandage or treated with ice. Parents will be told about the minor injury when they pick their child up.

Daily Attendance: Staff will be trained to manage the established system of knowing the whereabouts of all children in their care always. During early AM arrival and late PM pick-up, teachers will be kept aware of children they are responsible for, as rooms are condensed, and staff leave the center. Parents or authorized adults are required to bring children into the building and to sign the children in at the beginning of the day (documenting arrival time) and sign them out at the end of the day (documenting departure time). Comparison of the attendance record to the actual children in care will occur at each transition and frequently throughout the day.

Parents are encouraged to call if their child will not be attending or will be arriving late. If a child is being transported by a transportation company and does not arrive at the scheduled time, staff will call the parent or authorized adult to check on the child. All attempts will be documented.

Emergency contact person - when there is only one staff person on site with eight or less children, we will ensure that an emergency provider is available within 5 minutes. That person will be trained on Shaken Baby Syndrome (SBS) and will sign a document agreeing to serve as an emergency back-up.

Authorized Pick-Up Children will only be released to persons listed on the enrollment form. If anyone other than the child's parent or someone who is listed on the enrollment form is to pick up a child, I need to be notified in writing or by a telephone call in advance. The person picking up the child may need to show a driver's license or other picture ID.

Reports to the department, the center will report to the Department of Children and Families any situation as it pertains to statute 251.04(3) (a-n) DCF 251 *Licensing Rules for Group Childcare Centers*.

Emergency phone numbers will be posted in each room occupied by children as well as in the center's office and kitchen. The address and phone number of the facility will appear on the phone list as well.

There is public or private rescue or emergency vehicle available within ten minutes of a phone call.

Emergency supplies – a radio and flashlight with extra batteries for both, first aid kit and blankets will be kept in the shelter area always. A flashlight is also kept in each classroom always.

Special evacuation considerations Any child who has a limited ability to respond in an emergency will be identified at time of admission. Staff will be aware of any **special evacuation needs** the child will have and accommodations will be made to ensure their safe removal from the building.

Custody Issue Disputes – I will only withhold a child from a parent if there is a court order to do so. If the parent or other authorized person arrives to pick up a child and that person appears to be intoxicated or under the influence of drugs, all reasonable steps will be taken to prevent the person from leaving with the child, including offering to call a cab or another contact person. While staff cannot legally withhold a child from the legal guardian, we will not hesitate to call the local authorities if we feel the child is in danger.

If an unauthorized person arrives to pick up a child, we will ask that person to leave. If they choose to not leave, we will call the local police department.

HEALTH CARE

Sudden Infant Death Syndrome (SIDS)

To reduce the risk of SIDS staff will do the following with any child under the age of ONE year.

- All infants will be placed to sleep on their backs, unless the **child's** physicians authorize another position in writing.
- Soft objects will be removed from the crib.
- Sheets will be tight fitting.
- If a child falls asleep in a swing or car seat, we will move them to their crib.
- Staff will ensure that awake, non-mobile children have time each day to spend in a prone position ("tummy time").

- All staff members, substitutes, and volunteers will be trained on these procedures before they begin working with children.
- **Children between the ages of one and two years:**
 - Cribs and playpens shall contain a tight-fitting mattress and any mattress covering shall fit snugly over the mattress. Waterbeds may not be used.
 - Sheets or blankets will be tucked tightly under the mattress and shall be kept away from the child's mouth and nose.
 - If child falls asleep in a swing or car seat, the child will be removed from the swing or car seat and placed to sleep on his or her back in a crib.

Ill Child - Children who are ill are not to be brought to the center. Examples of children who are ill:

- A temperature of 101 degrees F. or higher, vomiting or diarrhea has occurred more than once in the past 24 hours
- A contagious disease such as chicken pox, strep throat or pink eye
- An unidentified rash
- Have not been on a prescribed medication for 24 hours or continue to have symptoms of illness
- Has a constant, thick colored nasal discharge

If a child should become ill or seriously injured while at the center, parents will be contacted immediately. Sick children will be isolated within sight and hearing and made as comfortable as possible. Children should be picked up as soon as possible. If the child is not picked up within an hour the emergency contact person on the child's enrollment form will be called.

Children may return to the center when they are fever and symptom free, have been appropriately treated, or have been given medical approval to return to Childcare. We will follow procedures on personal cleanliness and communicable diseases stated in licensing rules and the guidelines for exclusion of children from Childcare as adapted from the Division of Public Health.

In the event of a communicable disease exposure at the center, parents will be informed. Certain diseases must also be reported to the public health department and to our licensing specialist.

All medication administered, accidents or injuries occurring during the time the child is in our care, marked changes in behavior or appearance and any observation of injuries to a child's body received outside of our center, will be entered the center's medical logbook. The medication log will be reviewed by the director every six months initialed and dated. All staff are required to report suspected child abuse or neglect to the local authorities. In the event of suspected abuse the staff will contact Juneau County social services.

Medications

Sunshine and Giggles, LLC will administer medications under the following conditions: Prescriptive and non-prescriptive medication will only be given to children if parents have completed the authorization form provided.

All medicine must be in its original container, bearing the label with child's name, dosage and administration directions. Additionally, prescription medication will bear the name of the doctor and

pharmacy. It will be stored in a medication box that is inaccessible to children. Medicine requiring refrigeration will be kept in a covered, labeled container in the refrigerator.

We will not exceed the age-related dosage on the label of any medication without a written doctor's authorization. If a dose is missed, we will not double up. You will be notified and missed dosage will be documented in medical log.

Non-medicinal products: Sunscreen, insect repellent, lip balm, diaper creams and other non-medicinal products will only be used on a child when signed authorization is on file, and the specific products are supplied by the parent and labeled with the child's name.

The center will maintain confidentiality of child and family regarding health care needs. Information will only be shared with those staff that provides care to the child.

Cleanliness will be maintained always. Tables will be washed and sanitized before and after meals and snacks. Floors and bathrooms will be cleaned and disinfected daily.

Diapering: Before changing a diaper, the staff person involved will wash his/her hands. Following the diaper change, the soiled diaper will be bagged and disposed of in a plastic-lined, foot-activated diaper pail. Any wet or soiled clothing will be put into a plastic bag and tied. Hands of both the child and the staff member will be washed. The changing pad will be cleaned and disinfected.

Sanitation of Toys and equipment: Toys used by infants and toddlers will primarily be ones that may be washed and sanitized. Any toy that has been in a child's mouth will be picked up as soon as the child lets go of it and placed into a basket to be washed, sanitized and air dried. Toys requiring laundering, such as stuffed dolls or animals, will be laundered weekly or sooner if needed. Toys in classrooms for older children will be cleaned and sanitized once a week or as needed.

We will practice **universal precautions** when handling all blood injuries and bodily fluid. All staff will use disposable gloves when treating blood injuries. Surfaces touched by blood will be washed and disinfected, and all materials used to treat the injury will be wrapped in an airtight plastic bag and disposed of immediately.

Proper hand washing procedures will be followed to prevent the spread of disease. Hand washing procedures will be posted at all sinks.

Minor injuries will be washed with soap and water and covered with a bandage or treated with ice. Parents will be told about the minor injury when they pick their child up.

Serious Injury: If there is a need for **emergency medical treatment**, 911 will be called. If it is a life-threatening situation, with no time to consult the child's file or parent, the child will be taken to Gundersen St. Joseph Hospital, Hillsboro, WI . If an ambulance be needed, parents will be responsible for any costs. Parents will be contacted as soon as possible after contacting 911. All staff will have training in infant and child CPR, AED and first aid. First aid supplies will be stored in each classroom.

When children or staff is off-site for a walk or field trip, teachers will take along emergency contact information, attendance sheets and a first aid kit in case an injury occurs to children or staff. The injury

will be recorded in the medical log upon return to the center. A cell phone will be carried in case help is needed. If the injury is serious 911 will be called and taken to the nearest hospital.

Procedure for sharing information on a child's special health Care Needs with everyone responsible to care for the child. "Special health care needs" includes children with physical, emotional, social and cognitive disabilities.

When a child is known to have any special health care needs, that information will be shared with those staff who are assigned to care for the child and will otherwise be treated with confidentiality. Such special needs, including dietary requirements, will be posted on the inside of the staff cupboard door, where medication and medical logbook are stored. When specialized equipment is needed, such as nebulizer or epi-pen, the child's parent or a medical professional will train staff in correct procedures.

Health related forms:

All children will need to have a **Health Report** on file. The examination for a child under age 2 needs to be dated not more than 6 months prior or 90 days after the first day of attendance at Sunshine and Giggles, LLC. The examination for a child age 2 and older must be dated no more than 12 months prior or 90 days after first day of attendance. Physicals for children under 2 years of age will need to be updated every 6 months. Physical exams for children over 2 years of age will need to be updated every 2 years.

Children will need to be **properly immunized** and an immunization record will need to be on file within 30 days of the first day of attendance.

Child biting health procedures will be as follows. The area of the bite wound will be washed with soap and water and a bandage applied. If necessary, an ice pack for comfort. The incident will be documented in the medical log and parent informed upon pick up. Sunshine and Giggles, LLC refers to the NAEYC information regarding child biting issues. You can find more information at:

<https://www.naeyc.org/our-work/families/understanding-and-responding-children-who-bite>

MILDLY ILL CHILD CARE

I have not been authorized by the licensing agency to provide care for mildly ill children.

NUTRITION

Personnel Orientation and Training - food service personnel shall participate in an orientation and document annual training of at least four hours in kitchen sanitation, food handling and nutrition.

Meal-time routines: Sunshine and Giggles, LLC will provide breakfast and lunch, morning and afternoon snacks, to all children in attendance at the times identified in the daily schedule. School-aged children will be offered an afternoon snack upon return from school. Children will eat family style and will be allowed to serve themselves. As caregivers we make sure the food, we provide healthy, nourishing meals and understand that it is a child's role to decide whether and how much to eat.

Child guidance and food:

Children will not be forced to eat; they will be encouraged to try new foods as appropriate. Meals will not be withheld as a form of punishment. To support development, we provide child-sized dishes and utensils.

Mealtime socialization:

Mealtimes will include meaningful conversation and will promote social interaction, encourage good table manners and develop sound nutritional habits. Our staff model healthy eating behaviors in the presence of children, eating the same foods as children and refraining from eating or drinking unhealthy foods in front of children. Often, our staff spend time talking with children about healthy foods and nutrition. Children will be encouraged to clean up after themselves.

Menu requirements, preparation and changes, age-appropriate menu, USDA guidelines

Sunshine and Giggles, LLC will participate in The USDA Child and Adult Food Program. All food is prepared on the premises. We follow USDA guidelines when preparing and planning our menus. Serving sizes will match age-appropriate amounts as outlined in the USDA guidelines. Any changes or substitutions in the menu will be posted with the original menu. Refer to Healthy Bites: A Wisconsin Guide to Promoting Childhood Nutrition for recommendations on specific nutrition policies related to fruits, vegetables, whole grains, meats, meat alternates and beverages.

Early AM and late PM feeding:

Children who attend during the early morning or late afternoon hours will be offered a snack to ensure that they never go without food for more than 3 hours.

Infant and toddler feeding:

Children younger than 12 months must be served formula or breast milk, unless written direction is on file from the child's health care professional. All bottles and commercial baby food must be labeled with your child's name and dated. Babies will be held for bottle-feeding. Bottles will never be propped, and unused formula or breast milk will be disposed of immediately. Refer to Healthy Bites: A Wisconsin Guide to Improving Childhood Nutrition for more ideas on infant feeding policies.

School age children and eating: School age children will be offered a snack upon arrival after school.

Specialty menus (vegetarian, kosher): Accommodations can, in most instances, be made when **specialty menus such as vegetarian, and kosher** are requested by the parent.

Food allergies: If your child has food allergies parents must notify the center in writing. Food allergies will be discretely posted in the classroom and the kitchen.

Special diets: If your child has special dietary needs parents must notify the center in writing. Special dietary needs will be discretely posted in the classroom and the kitchen.

Menu posting weekly records of meals and snacks are available for parents to review. If a menu must be changed for any reason, the food substituted will be noted on the posted menu.

Kitchen cleanliness, dishwashing: Eating surfaces will be washed and sanitized before meals and snacks and everyone will wash their hands before and after eating. Dishes will be washed and sanitized in accordance with licensing regulations.

Food storage: Food will be stored up off the floor and once opened, in airtight containers.

Special treats, holidays, etc. Birthday and holiday treats are allowed. Only treats that are store purchased and factory sealed will be allowed. We cannot accept anything homemade. Please try to provide nutritious choices low in fat and sugar. We encourage nutritious alternatives for special treats, as well as replacing a food-based treats with creative activities. Please keep in mind we may have children with peanut and/or egg allergies.

Detailed kitchen instructions

- Sunshine and Giggles, LLC does have a kitchen with a stove refrigerator and microwave. The kitchen has been inspected and meets all building code requirements.
- Refrigerator (40 degrees or colder) and freezer temperatures (0 degrees or colder) will be properly maintained. Proper hand washing procedures will be followed to prevent the spread of disease.
- Hand washing procedures will be posted at all the sinks.
- All cleaning products will be kept in a separate locked cabinet apart from all food and food items.

TRANSPORTATION POLICY

I do not provide transportation in vehicles owned by the center, the licensee or the employees; however, public transportation is used for field trips requiring transportation. You will be notified in advance of the date, time and destination of any field trip requiring transportation. Children will never be left unattended in any vehicle.

In order to track children being transported and ensure that their whereabouts are documented from the time the child is picked up until that child is relinquished to the responsible caregiver, I will take a written attendance checklist to make sure that all children are accounted for by name and sight at each transition, including each time any vehicle is exited. If I am transferring the children to another responsible adult, I will be sure the adult acknowledges the transfer before leaving the child.

All vehicles will be visually checked upon reaching a destination to ensure all children have exited. Any vehicles that have a manufacturer seating capacity of 6 or more passengers in addition to the driver have a child safety alarm that is in working order. This does not include public transportation.

Driver Training Orientation: Before an individual can transport children they must have a driver training (DCF 251.08(4)(b) <https://dcf.wisconsin.gov/cclicensing/ccformspubs> (form 5383)

Emergency Information: attendance form will be carried along, with children checked whenever they board the vehicle and whenever they exit. General emergency numbers, emergency contact information for all children and a cell phone will be carried along by the teacher(s) in charge.

Driver requirements:

Drivers must be at least 18 years of age, hold a valid Wisconsin operator's license for the type of vehicle driven and have at least 1-year experience as a licensed driver. The driving record for all drivers will be checked annually. Smoking is prohibited in the vehicle while children are being transported.

Volunteer drivers:

Volunteer drivers may be used on occasion. These drivers will meet all licensing requirements.

Use of staff vehicles: Sunshine and Giggles, LLC MAY transport children in staff vehicles.

Required forms:

All children who are transported will have the following completed and signed forms on file:

- *Transportation Permission – Child Care Centers*
- *Field Trip or Other Activity Notification / Permission –Child Care Centers*

Child safety restraints:

Vehicles must be equipped with car seats, booster seats and seat belts, appropriate for the age and size of children being transported. Children under age 13 may not ride in the front seat.

Vehicle inspections:

The vehicle must be registered in Wisconsin, seating area must be enclosed, and vehicle must be inspected annually.

All vehicles used to transport children in care are covered by liability insurance.

Annually, I will obtain and review the driving record of any person who will transport children and obtain an inspection for each vehicle used to transport children. This does not include public transportation.